PAGE 117 * RCVD AT 712912004 11:08:16 PM [Eastern Daylight Time] * SVR:USPTO-EFXRF-117 * DNIS:8729306 * CSID:650 849 6666 * DURATION (mm-s-37:08-37

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TO

FROM

Name: Examiner SANTOS, Patrick J.

Loc:

Group 2171 / USPTO

Fax No.: 703-872-9306

Phone No.: 703-305-0707

Subject: US Appln. No. 09/276,233

Name: Andrew B. Schwaab

650-849-6643 Phone No.:

Fax # Verified by: abs

Pages (incl. this): Date: July 29, 2004

Message:

In re Application of: SHAMOON et al

Application No.: 09/276,233

Filed: March 25, 1999 For:

METHODS AND APPARATUS FOR

PERSISTENT CONTROL AND PROTECTION OF CONTENT

Group Art Unit: 2171

Examiner: SANTOS, Patrick J.

Examiner Santos:

Thank you VERY much for the courtesy call. This Amendment and Response was filed March 11, 2004, with proper extension of time (I will verify that the fee was deducted, though you may be able to, as well), and thus the case SHOULD NOT be abandoned. This is the third or fourth such amendment that has been lost by the USPTO in the last few months by either the IDS processing branch or another office handling Group 2100 files! This is extremely disturbing, as other Examiners are not so courteous and will often abandon these cases despite even noticing that the extension fees have been paid (In these cases, the extensions of time and IDS fee documents have all been received and processed, with only the extremely time-consuming Amendments being lost).

Please consider this a certification that the attached amendment was filed as indicated on the copy of the US Post Office receipt included herein, or let me know what further petitioning would be necessary for entry of this Response. One Art Unit was actually able to locate the lost Amendment, as well.

Sincerely,

Andrew Schwaab, Reg. No. 38,611

direct 650-849-6643

If there is a problem with this transmission, notify fax room at (650) 849-6600 or the sender above.

This facsimile is intended only for the individual to whom it is addressed and may contain information that is privileged, confidential, or exempt from disclosure under applicable law. If you have received this facsimile in error, please notify the sender immediately by telephone (collect), and return the original message by first-class mail to the above address.

PLEASE STAMP TO ACKNOWLEDGE RECEIPT OF THE FOLLOWING:

In re Application of: SHAMOON et al

Application No.: 09/276,233

Filed: March 25, 1999

Group Art Unit: 2171

Examiner: SANTOS, Patrick J.

Ę METHODS AND APPARATUS FOR PERSISTENT CONTROL AND PROTECTION OF CONTENT

Amendment and Response to Office Action (11 pages) w/ Exhibit A (Submission of Replacement Drawings (1 page) and 32 Sheets of Drawings (Figs. 1-32) & Exhibit B (copies of Abstract and Return Receipt Postcard (2 pages);

Petition for Extension of Time (1 page);

Third Supplemental Information Disclosure Statement (2 pages);

Form PTO-1449 (1 page);

9 References (1 Box Total);

3 CD-ROMs containing art cited in two previous IDS's (dated 8/16/99 and 12/20/01);

Please charge \$1,130.00 to Deposit Account No. 06-0916.

Express Mail No.: EV 398888095 US

Attorney: Andrew B. Schwaab

Mail Drop: CA

SN5609996EA3

Docket No.: 07451.0011-01000

Dated: March 11, 2004

CPI/LJT

Palo Alto file copy

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in Washington DC on _______